



We have four great Y Associate Shout Outs today. These are stories about pitching in, reaching out, showing initiative, being a great colleague, and going the extra mile: all of which are hallmarks of Y associates and our organizational culture.

William Belk II (Regional Program Director – Greater Baltimore, Y Family Centers)

Shout out to Will for cultivating a relationship with the Baltimore Kids Chess League, and hosting their recent tournament at the Weinberg Y. It was a great opportunity for the community and the Y! There was an incredible turnout, with over 300 children and families in attendance. We are looking forward to building upon this newly cultivated relationship that William started. (Submitted by Lindsay Meyers)

Dayana Henriquez (Lead Membership Associate, The Greater Annapolis Y in Arnold)

Dayana assisted me with creating a couple of accounts in Daxko for members participating in "Project You." Her instructions were clear, concise and thorough. She was very patient with me, and when I had questions, she provided detailed responses. In general, Dayana is kind to everyone she meets and is always willing to lend a helping hand. I am honored to work alongside Dayana! (Submitted by Liz Garner)

Leroy Pinder (Y Family Center Operations Associate, The Y in Catonsville)

Leroy (aka "Taurus") personified TEAM PLAYER and going beyond the call of duty when I subbed a BodyPump class at the Y in Catonsville on Wednesday. I was having problems with the stereo system, and was completely stuck, unable to connect my iPhone to the stereo - no connection, no class! In a panic, I went to the desk and found Taurus. I asked if he might be able to help. Without hesitating, he came into the studio, helped me troubleshoot, and after much effort, discovered that the instructor next door was still connected from a previous class. He and Lanette went over to where she was in the multipurpose room - twice - to help ensure she was disconnected. He then helped me connect my iPhone, checking that the mic also worked for me, and proceeded to help me start class as a pseudo "DJ" for the first track to ensure everything was in working order for class. His efforts made the member experience for that class a superior one, and I am sure that none of this is in his job description! Thank you Taurus for your help and generosity. You are a terrific teammate (Submitted by Sue Sawyer)

Juliette Swoboda (Rockwall Instructor, The Y in Catonsville)

When I recently stopped by the Catonsville Y to get in a quick workout, what I witnessed there was heartwarming. There was a little girl so eager to ring the bell at the rock wall. It was her first time climbing. Juliette was so attentive; first explaining the safety protocols to the child and encouraging her not to give up. Judith was patient, nurturing and attentive, saying: "you're so brave," "you've got it," and "wow; you're doing a great job!" When the

girl finally reached the top, everyone watching cheered! Thank you Juliette for leading with your heart. (Submitted by Shatia Jones)

If you have a colleague you would like to "Shout Out," just fill out the nomination form linked here: [Y Associate Shout Out Nomination](#)

Thanks!

All the best,

A handwritten signature in black ink, appearing to be 'JH', written over a light gray rectangular background.

John K. Hoey
President & CEO