



We have another great batch of Y Associate Shout Outs showing initiative, being a great colleague, and going the extra mile: all of which are hallmarks of Y associates and our organizational culture.

Sean Bajadek (Operations Associate, The Greater Annapolis Y in Arnold)

Sean is a STAND OUT in his role!! He gets compliments from prospective members on his thoughtful and thorough center tours, he is trusted by his teammates & colleagues due to his consistent support and knowledge of departments and programs in the center. Sean is what you want in a Y associate! THANK YOU SEAN! (Submitted by Kathleen Murphy, Operations Director)

Aniyah Brown (Operations Associate, The Orokawa Y in Towson)

Aniyah has provided amazing customer service to members, working in our swim, membership and Stay and Play areas. She has de-escalated several situations with members, aided lifeguards with chemical checks, filled in at Stay and Play when short-staffed. (Submitted by Mellanie Lee, Membership Sales Manager)

Jessica Chiaramonte (Executive Director, The Y in Catonsville)

Jessica has jumped in with both feet since coming to the Catonsville Y. She is in tune with all that is going on and includes the preschool in events and happenings. She attended our Back to School Night and has also loaned us several associates when we have been in a crunch. I am grateful for her diligence and willingness to help out. (Submitted by Bob Smith, Director, The Betty Sterner Preschool in Catonsville)

Katherine (Betsy) Gilotte (Group Fitness Instructor & Lead Member Services Associate, The Y in Parkville)

Betsy was extremely helpful this week filling in for open shifts at the very last minute as two of our full time Membership associates were out ill this week. Betsy taught classes one morning, covered the desk for a few hours and then came back and covered our last two hours to close. She always does an outstanding and very thorough job of processing all of our Open Door Scholarship applications. Betsy is extremely professional, dependable and a true pleasure to call a colleague! (Submitted by Carol Beecher, Membership Director)

Mary Grace Gonzalez (Operations Associate and Leaders' Club Advisor, The Y in Catonsville)

Mary Grace is ALWAYS willing to help out in times of need. Throughout the past year, she has driven the bus for the preschool's Before & After School Enrichment program when we've been in a bind. She drives with a smile and goes the extra mile with the kids on the bus. I am grateful for her willingness to help out a fellow associate in another part of the Y.

Mary Grace is all around awesome! (Submitted by Bob Smith, Director, The Betty Sterner Preschool in Catonsville)

Leroy Pinder (Operations Associate, The Y in Catonsville)

Leroy, or "Taurus" as he is known around the Y, has helped the preschool on several occasions with driving the bus to pick up our Before & After School Enrichment students. He always is willing to help us out when we are in need. It is appreciated when someone steps outside their comfort zone to help a fellow associate in another part of the Y. (Submitted by Bob Smith, Director, The Betty Sterner Preschool in Catonsville)

If you have a colleague you'd like to "Shout Out," just fill out the nomination form linked here: [Y Associate Shout Out Nomination](#)

Thanks!

All the best,

A handwritten signature in black ink, appearing to be "JH", written over a light gray rectangular background.

John K. Hoey
President & CEO