



We have lots of great Y Associate Shout Outs today. Thanks for all of the great individual and team Shout Outs and for making this a great Y community!

Samantha Downs (Fitness Director, The Dancel Y in Ellicott City)

My car died at 10am on my way to teaching a [typically full] Saturday morning 10:30am Body Pump class. I called the Y in a complete panic, and Sam calmly and kindly offered to come and pick me up on the roadside and bring me in to work. This was so generous; truly above and 'beyond the call of duty!' She communicated with the members in class to ensure they knew I was on the way, and had them set up all of their equipment - and mine. I ended up running to the Y, but I really appreciated her support in my moment of distress. Thank you, Sam! (Submitted by Sue Sawyer Ortiz)

Celina Fitch (Director, Y Preschool in Towson)

Celina came into a site that had high turnover in associates and families. Over the past 8 months, she has turned things around for the better. Our NPS/Listen360 scores are consistently high & family feedback is incredibly positive. The team has come together under her leadership and she is continually coaching, mentoring and finding ways to utilize her team's strengths. Celina is an asset to her team, our Preschool team and the Y in Central Maryland as a whole. (Submitted by Bob Smith)

Kara Heying (Membership Associate, The Y in Pasadena)

Kara goes above and beyond to get the job done, and she is on top of her responsibilities at all times. Most importantly, Kara has an amazing attitude! (Submitted by Aden Rivas)

Kathleen Murphy-Daly (Swim Director, The Y in Pasadena)

I recently completed the pool operations course that was developed in partnership by Kathleen, Ashley David, and members of our swim leadership team. Thank you for developing and executing a well thought-out and comprehensive training that delivered real world practical applications. (Submitted by Rose Burgamy)

Shateria Murray (Community School Assistant Director, Y School Partnerships at Holabird Academy)

Shateria always goes above and beyond for her scholars! She puts in incredibly long days in the summer to ensure that the camp is amazing, the associates are happy and the families are included. Her energy during the day is inspiring to not only me but also her enrichment specialists and other support people in the building. The Y is truly fortunate to have such an amazing associate and I could not be happier or prouder to call her my assistant director! (Submitted by Benita Vargas Brown)

Natasha Morton & Team (Preschool Director, Sherman Early Learning Center at the Weinberg Y in Waverly)

Natasha and her team opened a new preschool building, introduced a new infant & toddler program, staffed the program and kept it moving all while closing out the old preschool building. What was accomplished was a huge feat of teamwork, dedication and good old fashioned hard work. Between licensing, the fire marshal, health department, building codes and all that goes with opening a new site, Natasha and her team showed resilience and poise. The families had a seamless transition to a new facility and are happy and excited. Kudos to Natasha and her team! (Submitted by Bob Smith)

Ann Lake, Traci Petty, and Ruth Taylor (Traci Petty - Membership Director, Ann and Ruth - Member Service Representatives, The Walter & Betty Ward Y in Abingdon)

WOW! Traci Petty ROCKED the *Send A Kid to Camp* Campaign by making phone calls to past donors. Ann and Ruth did a great job sharing the Y mission with members in the center and engaging them in the campaign. Thanks to these three the Ward Y in Abingdon EXCEEDED their goal for *Send A Kid to Camp*! Thank you! (Submitted by Suzanne Green and the Y Development Team)

Terry Thompson, Daylonta Adams, Monique Hamilton and Danielle Barts (Y Elgin Head Start Center, Teacher, Assistant Teacher and Resource Aids)

Terry, Daylonta, Monique and Danielle have all done a tremendous job with the summer enrichment program. All of them were team players and made this an amazing summer for the children and families. (Submitted by Lisa Carter)

If you have a colleague you'd like to "Shout Out," just fill out the nomination form linked here: [Y Associate Shout Out Nomination](#)

Thanks!

All the best,
John

John K. Hoey
President & CEO