



We asked for some great Associate Shout Outs in the last Us!, and boy did you send them in. Thanks for all of the great individual and team Shout Outs and to all of the great Y associates!

Joy Auslander (Nurse, Y Head Start in Baltimore County)

Nurse Joy is always smiling and willing to lend a helping hand. I have never heard her say “that’s not my job,” even when the request really isn’t her job. When she notices something needs to be done or someone needs help, she willingly jumps right in. Additionally, her training classes are fun and educational. Thank you Nurse Joy for being the kind, caring, soft spoken person you are! (Submitted by Kim Thomas-Brooks)

Kianna Baker (Senior Director of Operations, Y Head Start at Kenwood)

Kianna and her team scored 99% on their Y quality audit, despite being short staffed. That’s phenomenal! (Submitted by Shatia Jones)

Jovian Boreland (Early Learning Coach, Y Head Start in Baltimore County)

Jovian has created many education initiatives and was the lead on several important projects. Congratulations to Jovian for being the Y Head Start in Baltimore County’s Early Learning Coach of the Year! (Submitted by Shatia Jones)

Rebekah Casagrande (Stay & Play/Rockwall Associate, The Walter & Betty Ward Y in Abingdon)

When there was a lapse in leadership, Rebekah stepped up to keep things together. She did it without hesitation and did an AWESOME job. She comes to work every day with a smile on her face, ready to do her best work. We are lucky to have her. (Submitted by Logan Wilson)

Adam D'Angelo (Site Manager, Y Before & After School Enrichment at Westowne Elementary)

Adam is just simply amazing! He is willing to help wherever needed. His home site is in Baltimore County but he does not hesitate to venture out to Anne Arundel or Carroll County when there is a coverage need. The children immediately gravitate to him at any site he goes to. He’s definitely a fan favorite!! Words cannot describe how much I appreciate Adam!! His flexibility, adaptability and willingness to jump in wherever and whenever needed is truly incredible and I am forever grateful!!! (Submitted by Connie Schyan-Cusato)

Dana Hotra (Senior Executive Director of Grants Management)

I cannot thank Dana enough for all her hard work when it comes to grants for the Y. She makes grant writing seem like a breeze! Dana’s attention to detail and commitment to fully understanding the scope of a project is inspiring. (Submitted by Shannon Kowal)

McKenzie Griffith, Lynn Carrico, Shantel Wilson, Kristy Cole, Carolyn Carcel and Tina Mahon (Finance/HRIS and HR Team)

A big shout out for our Finance/HRIS and HR Teams for all of the hard work that was put during the Federal Review of our Head Start programs. As this was also a payroll processing week, our team worked very hard to meet the 48 hour turnaround time and compiled a large list of documents that supports our processes for these programs. Everyone's efforts were greatly appreciated! (Submitted by Kelli Longo)

Lila Norris (Substitute Teacher, Y Head Start at Campfield and Randallstown)

Mrs. Norris is a wealth of knowledge when it comes to working with children. She is patient, kind, and firm. I am thankful for her, and appreciate it that she's a great listener and how she keeps things calm at the center. She is a true team player. Thank You Mrs. Norris! (Submitted by Kim Thomas-Brooks)

Paulette Robbins (Site Director, Y Head Start at Campfield and Randallstown)

Mrs. Paulette Robbins is an amazing boss who leads by example. She has been a ray of hope and sunshine at the Randallstown and Campfield locations, always advising her associates that we can handle anything that comes our way. She tells us to not panic until she does! This statements usually draw a laugh from our team and lets us know that she is a team player. She does her job and helps out in the classroom, kitchen, playground, and any other place she is needed. Thank you Mrs. Paulette Robbins for being the glue that keeps these locations together. Although you make it look easy; we know that it's not. (Submitted by Kim D. Thomas-Brooks)

Shantel Wilson (Senior Manager, Human Resources Operations)

Recently, the Finance department participated in a federal audit of Head Start. Several Finance associates were involved in pulling data and documentation for 48 randomly-selected associates. It is a daunting task and requires hours of time to pull all of the requested information together. Shantel Wilson, who was newly promoted to her HR position in February, was still learning her new job and had her hands full helping her team onboard new hires. Yet, she volunteered to dedicate time to help pull I-9's for the federal audit. Her assistance was welcomed, to say the least. We have found Shantel to be a pleasure to work with and have been impressed with her eagerness to learn and work closely with Finance, including Payroll and HRIS. Thank you, Shantel, for your time and hard work! (Submitted by Lynn Carrico)

Shaneka Brooks, Patriece Davis, Tiara Dinkins and Kris Harris (Teachers at the Y Head Start at Elgin)

Shaneka, Patriece, Tiara and Kris are excellent teachers and have great relationships with their students and families. (Submitted by Lisa Carter)

Harvey Conway, Richard Gahn, Adam Milliott, Michael Monaghan, Jon Stoneghan, and Richard Surrell (Property Managers, Y Property Management)

Prior to the recent Federal Head Start review, these guys went through many Head Start facilities in Baltimore City as well as Anne Arundel and Baltimore Counties to ensure all the facilities were in top notch condition. I appreciate them! (Submitted by Frank Holden)

Y Before & After School Enrichment Associates in all 17 Harford County sites)

I consider my colleagues to all to be FUN Ambassadors! Children are antsy for school to end, parents making payments for care and summer camp, associates busy with training, finals, getting ready to close down their site and start summer camp. To put it mildly, everyone is busy, stressed and...our team goes into extra high gear to bring FUN and excitement to our Send A Kid to Camp fundraising events! Events include pizza parties, ice cream socials, guessing games, bake sales, basket raffles, pie a Y associate in the face, carnival and a kickball games (teachers vs. kids). They are all spreading the good vibes and raising money. I can't be more proud to be a part of this team! (Submitted by Lisa Moreno)

If you have a colleague you'd like to "Shout Out," just fill out the nomination form linked here: [Y Associate Shout Out Nomination](#)

Thanks!

All the best,
John

John K. Hoey
President & CEO